Onsite Service Menu

OPTIMIZE YOUR PCs PERFORMANCE (This visit only)

Power Clean Service (282325) **$19.99**
• Wipe down exterior surfaces of computer case, and LCD screen on Laptops
• Clean floppy and optical drives, using internal disk cleaning utilities
• Remove dust and debris from inside computer

PC Tune-Up (317469) **$49.99**
• Optimize, clean and manage windows
• Clean up Unwanted startup programs
• Verify Updated Drivers for Upgraded/Existing Hardware

Virus, Worm, and Spyware Removal (306405) **$99.99**
• Virus Removal and Repair *(Additional software may be required)*
• Spyware Removal
• Orientation on how to avoid harmful internet plug-ins

Computer OS Restore* (320035) **$49.99**
• Reload the computer with customer owned restore disk.
• Restart Windows and enter customer information
• Configure internet and email settings

Additional Package Options

Allow us to fulfill all your needs with these additional services!

Add Computer Set-Up (332572) **$65**
• Un-box and connect a computer system (CPU/Monitor) to your network.

Add Install ISP/VPN Connection (332569) **$65**
• Install ISP or VPN connection kit/modem (pre-subscription of service required.

Add Connect Wireless Network (332568) **$65**
• Connect a wireless network to computer (1 router and 1 adaptor).

Add Installation of Operating System (332577) **$65**
• Installation of operation system software (applies to upgrade versions only)

Add 1GB Data Transfer (332754) **$50**
• Data migration of up to 1GB of data from one computer to another.

Add'l Connection to Pkg (307054) **$20**
• Connect a booster or extender (recommended for wireless connections over 2K feet)

Add Computer Set-Up $65. (332572) **$65**
• Un-box and connect a computer system (CPU/Monitor) to your network.

ADDITIONAL SERVICE OFFERS (This visit only)

Service by the Hour (320036) **$65**
Miscellaneous Service

Flat-rate Computer Repair** (Regular $149)** (320037) **99.99**
Troubleshoot and repair system issues**

How to Process Additional Services

To process sales please follow this process flow:

Step 1: The technician will explain all additional work that is being performed.

Step 2: The technician will contact CompUSA call center agent at 1-800-381-5474 and provide the workorder number.

Step 3: The technician will tell agent which additional service you have chosen.

Step 4: The agent will record your payment information (credit or debit).

*Restore requires that customer has original manufacture restore software or full OS version with proper license. Data backup or transfer not included and charged by the hour.

** Parts Extra

07/05